

MUTUAL TWELVE

**BOARD OF DIRECTORS
MONTHLY REPORTS**

September 2023

Portfolio Specialist's Report

September 2023

Coyote Safety



Coyotes in populated areas are typically less fearful of people. They have been known to attack pets and approach people too closely.

Coyotes are skilled hunters; we must be strong, motivated, and most importantly, **proactive**.

But what does being proactive mean?

- We must continue to haze the coyote. **DO NOT** turn your back and run. By running you are seen as prey. **Become BIG!** Wave your arms, scream, throw rocks, etc.
- We must not feed wildlife. Bird feeders on your property will attract rats, squirrels, and rabbits which will attract coyotes to your home.
- We must keep food and trash off our patios.
- We must protect our pets.

Small pets can easily become coyote prey. Cats and small dogs **should never be allowed outside alone**. It's highly recommended that small pets always be accompanied by their owner and dogs must be on a 6 foot leash. Do not use a retractable leash. Your pet can get too far away from you with a retractable leash. One may want to see their dog scamper around on a long retractable leash, but that is only placing the pet in harm's way and is a violation of policy.

Long Beach Animal Care Services recommends calling them at (562) 570-7387 (PETS) to report all coyote sightings and to determine if an Animal Control Officer is needed. Sightings can also be reported online using the link below:

<https://www.longbeach.gov/acs/wildlife/living-with-urban-coyote>

IF A COYOTE IS POSING AN IMMINENT THREAT TO LIFE, CALL 911.



Community RFID Distribution Process / Access Control Information

RFID (Radio Frequency ID) Tag

The RFID tag distribution for the community will be starting in mid-September 2023. Here are some quick facts to make the distribution process and easy one for all residents:

Who is Eligible to Receive an RFID Tag:

- Any person that possesses a valid Leisure World Identification Card may receive **one** RFID tag for **one** vehicle with a valid GRF decal without charge. The GRF Board of Directors is currently reviewing the process for residents with additional vehicles registered in their name.
- To receive an RFID tag, you **must** have a valid Leisure World Decal on your vehicle.
- Decals are available at the Decal Office next to the Café in Clubhouse 5. The Decal Office is open Tuesday through Saturday, 8:00 AM to 4:00 PM (closed 12:00 PM to 12:30 PM for lunch).
- As a reminder, to receive a decal you must have the following:
 - Valid state issued driver's license
 - Valid vehicle registration
 - Valid vehicle insurance
 - Valid GRF Identification Card

Distribution Site Information

- *Where:* 1.8 Acres
- *When:* Your Assigned Date (see below)
- *Hours of Distribution:* 8:30 AM to 4:00 PM (cars may line up no earlier than 8:15 AM on Oak Hills Drive.
- **Before entering the 1.8 Acre site, we will be verifying all four documents listed above (valid license, vehicle registration, vehicle insurance and GRF Identification Card). You will not be able to receive an RFID tag without presenting these documents.**

Upon entering 1.8 Acres, you will complete a form that will include a list of the four permanent guests you want on your account. In addition, you need to provide a password for your account (the password may be any type of name or object or set of numbers).

OVER

RFID Distribution Dates

To ensure the RFID tag issuance is completed in an efficient manner, we will be starting issuance with the following Mutuals:

Mutuals	Date Assigned
16 and 17	Tuesday, September 12, 2023

- If you miss your assigned day for any reason (illness, vacation, etc.), there will be an opportunity to obtain an RFID tag on a make-up day. Please be advised that the make-up day will be after regular distribution of all RFID tags are made, so issuance of your RFID tag will be in later October.
- Additional dates for RFID distribution will be noted in the LW Weekly newspaper and on LW Live.

The Security Department must distribute over 10,000 RFID tags. The process will take nearly two months to complete. Therefore, we cannot offer any specific day or timed reservations for RFID distribution. Residents have all day to obtain an RFID tag on their assigned day.

Access Control

The new access control software program being implemented is called PROPTIA. Even though residents who want to use their computers will be able to enter the new system themselves, ***it is important to note that all residents will always have the ability to call Security to have a guest enter the community at any time.***

- Residents can access their access control account to enter their own temporary guests into the system 24/7.
- Paper visitor passes will not be mailed in 2024. All guests will be entered into the new system.
- Guests will have the ability to enter at all three gates, not just the main gate.



Community RFID Distribution Process and Calendar

RFID (Radio Frequency ID) Tag

The RFID tag distribution for the community will be starting in mid-September 2023. Here are some quick facts to make the distribution process and easy one for all residents:

Who is Eligible to Receive an RFID Tag:

- Any person that possesses a valid Leisure World Identification Card may receive **one** RFID tag for **one** vehicle with a valid GRF decal without charge. The GRF Board of Directors is currently reviewing the process for residents with additional vehicles registered in their name.
- To receive an RFID tag, you **must** have a valid Leisure World Decal on your vehicle.
- Decals are available at the Decal Office next to the Café in Clubhouse 5. The Decal Office is open Tuesday through Saturday, 8:00 AM to 4:00 PM (closed 12:00 PM to 12:30 PM for lunch).
- As a reminder, to receive a decal you must have the following:
 - Valid state issued driver's license
 - Valid vehicle registration
 - Valid vehicle insurance
 - Valid GRF Identification Card

Distribution Site Information

- ***Where:*** 1.8 Acres, located in the northwest corner of the community in Mutual 9 (formally known as the "mini-farms").
- ***When:*** Your Assigned Date (see attached calendar)
- ***Hours of Distribution:*** 8:30 AM to 4:00 PM (***cars may not line up earlier than 8:15 AM on Oak Hills Drive***).

Before entering the 1.8 Acre site, we will be verifying all four documents listed above (valid license, vehicle registration, vehicle insurance and GRF Identification Card). Please bring all these documents with you. You will not be able to receive an RFID tag without presenting these documents, no exceptions.

Upon entering 1.8 Acres, you will complete a form that will include a list of the four permanent guests you want on your account. In addition, you need to provide a password for your account (the password may be any type of name or object or set of numbers).

Distribution Calendar

- To ensure the RFID tag issuance is completed in an efficient manner, we will issue the RFID tags by Mutual in the order noted on the following calendars for September and October.
- If you miss your assigned day for any reason (illness, vacation, etc.), there will be an opportunity to obtain an RFID tag on a make-up day. Please be advised that the make-up day will be after regular distribution of all RFID tags are made, so issuance of your RFID tag will be during the last week of October.
- **The Security Department will be distributing over 10,000 RFID tags. The process will take nearly two months to complete. Therefore, we cannot offer any specific day or timed reservations for RFID distribution, nor can we accommodate any special requests.**
- Residents have from 8:30 AM to 4PM to obtain an RFID tag on their assigned day.
- Any residents in line for a tag on a day that they have not been assigned will not receive an RFID tag.

Thank you for your patience and understanding.

Continued

RFID Roll-Out Calendar

SEPTEMBER 2023						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
3	4 LABOR DAY HOLIDAY	5	6	7	8	9
10	11	12 Mutuals 16 & 17	13	14	15	16
17	18 Mutual 1 Buildings 1-16	19 Mutual 1 Buildings 17-32	20 Mutual 1 Buildings 33-48	21 Mutual 1 Buildings 49-64	22 Mutual 1 Buildings 65-70 ----- Mutual 2 Buildings 1-11	23 Mutual 2 Buildings 12-28
24	25 Mutual 2 Buildings 29-45	26 Mutual 2 Buildings 46-62	27 Mutual 2 Buildings 63-72 ----- Mutual 3 Buildings 1-7	28 Mutual 3 Buildings 8-24	29 Mutual 3 Buildings 25-36 ----- Mutual 4 Buildings 37-42	30 Mutual 4 Buildings 43-59

OCTOBER / NOVEMBER 2023

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2 Mutual 4 Buildings 60-76	3 Mutual 4 Buildings 77-89 ----- Mutual 5 Buildings 69-72 & 90-97	4 Mutual 5 Buildings 98-114	5 Mutual 5 Buildings 115-126 ----- Mutual 6 Buildings 53-57	6 Mutual 6 Buildings 58-68 & 127-131	7 Mutual 6 Buildings 132-144 ----- Mutual 7 Buildings 145-149
8	9 Columbus Day Mutual 7 Buildings 150-166	10 Mutual 7 Buildings 167-176 ----- Mutual 8 Buildings 177-183	11 Mutual 8 Buildings 184-200	12 Mutual 8 Buildings 201-205 ----- Mutual 9 Buildings 206-216	13 Mutual 9 Buildings 217-233	14 Mutual 9 Buildings 234-237 ----- Mutual 10 Buildings 238-250
15	16 Mutual 10 Buildings 251-260 ----- Mutual 11 Buildings 261-267	17 Mutual 11 Buildings 268-286	18 No Tags Issued Today ----- TOWN HALL MEETING CLUBHOUSE 4 1:00 pm	19 Mutual 12 Buildings 6-11 & 34-45	20 Mutual 12 Buildings 46-47 & 55-67	21 Mutual 12 Buildings 68-78 ----- Mutual 14 Buildings 1-5
22	23 Mutual 14 Buildings 12-30	24 Mutual 14 Buildings 31-33 & 48-54	25 Mutual 15 Buildings 1-11	26 Mutual 15 Buildings 12-23	27 Mutual 15 Buildings 24-35	28 Mutual 15 Buildings 36-48
29	30 Make Up Day	31 Halloween Make Up Day	NOV 1 Make Up Day	NOV 2 Make Up Day	NOV 3 Make Up Day	NOV 4 Make Up Day